

# BLC Digital Lending Summit 2025 Boston College Wednesday October 29th, 10am - 4:30pm

# **Schedule Summary**

Time	Session
9:30-10:00 am	Registration & Breakfast
10:00-10:30 am	Summit Kickoff
10:30-11:30 am	Panel #1: Access & Ownership
11:30-11:50 pm	Brainstorm #1
11:50-12:00 pm	Break
12:00-1:00 pm	Lunch
1:00-2:00 pm	Panel #2: Discovery & Systems
2:00-2:20 pm	Brainstorm #2
2:20-2:30 pm	Break
2:30-3:30 pm	Panel #3: Practitioner Experience
3:30-3:50 pm	Brainstorm #3
3:50-4:20 pm	Gallery Walk
4:20-4:30 pm	Closing Session
5:00 - 7:00 pm	Reception @ McMullen Museum of Art

# **Detailed Schedule**

9:30 AM Registration & Continental Breakfast

10:00 AM Welcome & Kickoff

10:30 AM Panel #1: Access & Ownership

**Panel Description:** This panel will explore the current landscape of licensing as it pertains to the acquisition of digital resources in libraries. We'll also discuss the concept of digital ownership, how it relates to other types of access frameworks, and delve into strategies to further realize digital ownership across library sectors.

### **Panelists:**

- Stephanie Anderson, Associate Director, Selection BookOps
- Maria Bustillos, Editor, Journalist, Information Activist Flaming Hydra
   & Popula
- Jennie Rose Halperin, Director Library Futures @ NYU Engelberg
   Center
- Michael Rodriguez, Lead Strategist for Program Operations, Content & Scholarly Communication Initiatives - Lyrasis

### 11:30 AM Brainstorm #1

- How have you addressed knowledge gaps around library content licensing (for example: whether building a foundational knowledge or discussing more complex matters of post-cancellation and perpetual access rights)? How can we collaborate to strengthen our shared licensing expertise to support digital lending?
- What would "true ownership" of digital content empower your library to do that you can't do today?

### 11:50 AM Break

### **12:00 PM Lunch**

### 1:00 PM Panel #2: Discovery & Systems

**Panel Description:** This panel will explore the current landscape of digital lending systems and the discovery environment. We'll talk about where to best direct our efforts to enhance or repurpose these systems, our approaches to engagement with staff and users to optimize the discovery experience, and the importance of interoperability.

### **Panelists:**

- Jill Morris, Executive Director PALCI
- Rose Nelson, Assistant Director Colorado Alliance of Research Libraries
- Mark Paris, Associate University Librarian for Scholarly Resources & Discovery - Brandeis University
- Mark Sullivan, Executive Director IDS Network

### 2:00 PM Brainstorm #2

- What are your current roadblocks in your discovery and management systems with regards to digital lending? What actions have you taken to navigate these issues, whether human or technologically powered?
- Reflecting on the current systems you use to lend, discover, or manage digital resources, brainstorm specific improvements you'd like to see in these systems that will enhance both staff AND end users' experiences. Be specific/nerdy and DON'T be afraid to think pie in the sky!

### 2:20 PM Break

### 2:30 PM Panel #3: Practitioner Experience

**Panel Description:** This panel will explore the practitioner experiences of lending digital resources (namely e-books). We'll touch on topics of collaboration, licensing, user experience, and forecasting about the work to be done to lend other types and formats of digital resources.

### **Panelists:**

- Becky Bernal, Resource Sharing Coordinator Colorado Mesa University
- Katherine McKenzie, Interlibrary Services Coordinator College of William & Mary
- Mia Partlow, Resource Sharing Library North Carolina State University

### 3:30 PM Brainstorm #3

- What have been the biggest hurdles to realizing digital lending initiatives at your institution (e.g. e-book interlibrary loan, controlled digital lending, etc.)? How have you creatively overcome these barriers?
- What actions will you take post-summit (from wherever you sit) to further your institution's ability to lend digital resources?
- 3:50 PM Gallery Walk/Closing Session
- 4:20 PM Closing Session
- 5:00 PM Reception at McMullen Museum of Art
- 7:00 PM End of reception

# **Panelists**



**Stephanie Anderson** is Associate Director, Selection, at BookOps, and manages the team that selects and orders all formats, and in over 25 languages, for the circulating collections of The New York Public Library and Brooklyn Public Library, serving 150 physical locations and two unique digital collections. She previously worked at Darien Library (CT), after beginning her career in independent bookselling. She is a founding member of <u>LibraryReads</u>, reviews romance for *Kirkus*, and recently served as a grant partner for an IMLS-funded research project into <u>how public libraries can enhance</u>

their capacity to serve multilingual communities. She regularly speaks and writes about contemporary topics in collection development, and is currently researching the history of circulating collections and readers' advisory in New York City.



**Becky Bernal** has led Resource Sharing at Colorado Mesa University, Tomlinson Library for nearly 20 years. Her background includes cataloging and serials as well as a stint as the ILS system liaison. Currently she oversees CMU's participation in digital lending through OCLC and Rapid as well as the Prospector platform by way of CMU's membership in the Colorado Alliance of Research Libraries. Whether training staff or strategizing and troubleshooting issues, her work is informed by a focus on customer service, user experience, and a strong

detail-orientation that often catches small things signaling bigger concerns.



Maria Bustillos is an editor, journalist, information activist, and the founding editor of Popula and Flaming Hydra. Her writing has appeared in the *Columbia Journalism Review, The Nation, The New Yorker*, The *New York Times Magazine*, and elsewhere. She is the chair and co-founder of the Brick House, a writer-owned cooperative currently developing BRIET, a platform and marketplace for the sale of permanently-ownable digital books and periodicals to libraries.



Jennie Rose Halperin (she/her/hers) is a digital strategist, community builder, and librarian who serves as Director of Library Futures. She is focused on growing the organization and its reach and fostering a culture of open, inclusive leadership to support equitable library policy, technology, and advocacy. Jennie joins Library Futures from Harvard Law School Library, where she served as the Assistant Director for Outreach and Community Engagement. Previously, she managed

communications for Creative Commons and worked on growth and community at O'Reilly Media and Mozilla. A committed civic leader, in 2018, she was chosen for Boston Mayor Marty Walsh's SPARK Cohort for Millennial Leaders and received a New Urban Mechanics Public Space Invitational Grant in 2019.



**Katherine McKenzie** is the Interlibrary Services Coordinator at William & Mary Libraries' Earl Gregg Swem Library in Williamsburg, VA. With a background in Reference Technology and Research Services, Katherine brings experience in both academic library technology and public service to her current role in resource sharing. She finds the current changing landscape in the world of digital lending and borrowing both challenging and rewarding as libraries work together to discover solutions and new ways of

collaboration. Katherine holds a Master of Science in Library Science (MSLS) from the University of North Carolina, Chapel Hill, NC. Outside of her professional life, Katherine enjoys travelling and spending time with friends and family, including her yellow lab, Tess.



Jill Morris is the Executive Director of PALCI, the Partnership for Academic Library Collaboration & Innovation, a nonprofit consortium of 80 academic and research libraries across Pennsylvania, Delaware, New Jersey, New York, and West Virginia. Since 2009, she has led large consortia with a focus on advancing collaborative collections, resource sharing, and content licensing strategies. At PALCI, Jill champions innovation and strategic partnerships, guiding community-driven initiatives that strengthen cost-effective access to information resources and services, and support for open infrastructure projects, like Hyku for Consortia and Project ReShare. Her

personal goal is to help those working in libraries to make meaningful, creative connections, leveraging their unique strengths to achieve outcomes not possible alone. Jill holds an MSLS from UNC Chapel Hill and a BA in History and Education from SUNY Geneseo.



Rose Nelson has been with the Colorado Alliance of Research
Libraries since 2005, beginning as a Systems Librarian before being
appointed Assistant Director in 2012. In her role, she oversees
Prospector, a union catalog that connects nearly 150 libraries across
the region, and plays a lead role in managing Gold Rush, the
Alliance's library collection analytics platform. Rose has been an
active member of the Colorado Resource Sharing Conference
planning committee for more than 15 years and served seven years
on the board of the CAL Leadership Institute Committee. She earned
her MLIS from Emporia State University.



Michael Rodriguez is Lead Strategist for Program Operations in the Content and Scholarly Communication Initiatives division of Lyrasis. He optimizes workflows, negotiates consortial license agreements, and develops open access programs at a national scale. Michael previously served as the collections strategist at the University of Connecticut, as well as president of the Association of College and Research Libraries' New England Chapter. While working at BLC member UConn in 2021, he co-chaired the Boston

Library Consortium's Controlled Digital Lending Working Group. Michael has published and presented widely and received the *Library Journal* Reviewer of the Year Award, the NASIG Horizon Award, and the ATG Media Up & Comer Award. He holds degrees from Florida State University (MLIS) and Florida Gulf Coast University (BA). He currently lives in the Boston area. Learn more about Michael at <a href="https://orcid.org/0000-0003-2919-5588">https://orcid.org/0000-0003-2919-5588</a>.



Mark Paris, Associate University Librarian for Scholarly Resources & Discovery at Brandeis University, brings over two decades of expertise to his role. With nine years at Brandeis and twelve years in the corporate sector, Mark oversees the library's collections, including budget management, metadata, scholarly communications, interlibrary loan, and library systems. His diverse experience enhances his ability to manage collections, negotiate with vendors,

and optimize budgets. Throughout his tenure, Mark has led several innovative projects,

including the implementation of new platforms supporting scholarly communications, digital collections, and interlibrary loan. Mark's collaborative leadership has fostered strong partnerships across the university as well as with external partners.



**Mia Partlow** is Resource Sharing Librarian at NC State University Libraries, starting her career there as a Libraries Fellow. Before her career in libraries, Mia worked as a producer for public radio.



Mark Sullivan is the Executive Director of the IDS Network, a library resource sharing consortium based at SUNY Geneseo that focuses on community and innovation. IDS Network has developed several systems for resource sharing and for patron driven acquisitions. Mark earned a BS in Biology from Cornell University, a Juris Doctor from Vermont Law School, and an MLS from the University at Buffalo. He is also a 2014 graduate of the Leading Change Institute, held in

Washington, D.C. Mark is currently working on a new resource sharing system called CrossLink which is based on ISO18626 and is intended to help libraries cross systemic barriers created by siloed discovery and resource sharing systems. CrossLink development is supported by a 2023 IMLS grant.

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